

International ADR Development Service: Croatia



The new Alternative Dispute Resolution strategy being implemented in Croatia's justice system is the setting for one of our most recent and large scale international projects. Croatia's forwardness in adopting the EU best practice in the context of dispute resolution has meant a massive investment of over one million euros through an EU PHARE mediation project throughout 2008 and 2009. Our involvement has been essential in "the wholesale reform of the overburdened justice system".

The judicial reforms have been guided by a need for better access to justice. The above EU-funded PHARE project was awarded to the ADR Group consortium in early 2008. The consortium partners include an Austrian Public Sector Consultancy organisation and a German Business School. The Project has assisted in establishing a court based system for mediation centres and developing a code of ethics for mediators in Croatia. In addition, we have been working alongside the Croatian Employers' Association, the Croatian Chamber of Commerce, the Croatian Chamber of Trades and Crafts and the Croatian Mediation Association ensuring that the dispute resolution strategy is sustainable and accessible from all areas of the civic, commercial and legal communities. Further training of new mediators is planned together the incorporation of ADR Group's highly acclaimed "Train the Trainer" programme; building longevity into our international relationship as well as acting as an immediate resource of advice and training.

On 10th November 2008, ADR Group presented a paper in Zagreb on the effective implementation of online and web based resolution technologies, outlining how these processes can assist with wider mediation integration in Croatia.

If you would like more information about ADR Group's work in Croatia or have an interest in ADR Group delivering Mediation Development in your country, please contact Michael Lind, Managing Director of ADR Group on mike.lind@adrgroup.co.uk or on +44 (0) 117 946 7180.