

# Generic Dispute Management Skills & Theory Training



ADR Group is delighted to announce a new and innovative addition to its Mediator Training Programme. This Dispute Management Skills and Theory course combines approaches, skills, techniques and ideas from both the civil & commercial, family and community areas of mediation. This three day course offers intensive hands-on training in mediation skills. Mediation provides a cross-disciplinary approach to both group and inter-personal conflict in many contexts, and this course would therefore be suitable for many professionals including health and social workers, teachers and HE lecturers, especially those with pastoral roles, charity professionals, local authority workers and in particular those in Housing and Homelessness, Trading Standards and Environmental Services, probation and CAFCASS officers and HR professionals.

Participants will be trained through role-plays and group exercises. The context of mediation will also be studied along with a critical assessment of mediation theories. Participants will be assessed through a written exercise and role-play. Group work will be a significant feature.

## Course Objectives

- To acquire strong transferable mediation skills
- To explore the potential uses of mediation in the workplace, family and wider society
- To be introduced to the historical context of mediation
- To be introduced to the major theoretical themes in mediation

## Course Entry Requirements:

There are no specific pre-requisites for the training, however several years relevant work experience as well as degree level education would be an advantage. This course would be particularly suitable for those interested in, or currently working with families in a public law or charity context and wish to acquire mediation skills that can be transferable to their current working environment.

## Our Trainers:

### **Linda Glees**

Linda Glees has been a family lawyer for 18 years, for ten years as a partner in a specialist family law firm in Oxford. She has been a mediation trainer for the BPP Law School and Kellog College, Oxford as well as being one of the lead family trainers for the Family Mediators' Association and ADR Group. Linda is now a Mediation Consultant at Marshall and Galpin Solicitors in Oxford and has spent seven years on the Board of the FMA, the last three as its Chair.

### **Adrian Wright**

Adrian Wright trained as an FMA mediator in 1993 and became a PPC with FMA and Resolution in 1994 and ADR Group in 2000. In addition to qualifying as family mediator, Adrian is trained in civil & commercial and forensic mediation and is a hostage negotiation consultant with Northamptonshire Police. He provides external PPC consulting to sixteen family mediation suppliers in England, is a Family Mediation Council assessor and PPC co-ordinator for FMA/ADR Group. Adrian has subsequently provided consultancy to the LSC and Relate and has extensive experience of publicly funded and private, sole and co-mediations.

## Course Cost:

£745.00 plus VAT